

Mental Health Services (ACCESS): (800) 491-9099 | 8:30am-5:00pm, M-F

The ACCESS Program is the system wide point of contact for information, screening, assessment and referrals for children and adults in Alameda County. Staffed by licensed clinicians and administrative support for both general behavioral health questions and determining eligibility for a range of outpatient services. After hours calls are answered by Crisis Support Services of Alameda County.

Substance Use Continuum of Care: (844) 682-7215 | 8:00am-9:00pm, M-F

Call the Referral and Helpline for information about substance use treatment programs and services in Alameda County. The following types of treatment services are provided: Outpatient Treatment, Recovery Residence, Residential Treatment, Withdrawal Management and Withdrawal Management.

For 24/7 withdrawal support contact Cherry Hill Detox: (866) 866-7496 | 2035 Fairmont Drive, San Leandro, Ca 94578

Email: acdetox@hsimail.org

Crisis Services:

ACBH Crisis Services Division: (800) 491-9099 | 8:00am-6:00pm, M-F | After Hours: (800) 491-9099

Mobile Crisis Teams (MCT): Two Licensed Clinicians who respond to mental health crisis calls from the general community and providers as well as 911 mental health crisis call outs.

Mobile Evaluation Teams (MET) Pairs an Oakland Police Officer and a Licensed Clinician in an unmarked police vehicle, and focuses on 911 generated mental health crisis calls within Oakland.

Community Assessment and Transport Teams (CATT) pairs an Emergency Medical Technician (EMT) with a Licensed Clinician, and focuses on community based crisis intervention and medical clearance.

John George Psychiatric Emergency Services: (510) 346-1300 | 2060 Fairmont Dr, San Leandro, CA 94578

24 hours, 7 days/week | Ages served: 18+ | Crisis Stabilization Unit for adults on a 5150 hold and/or experiencing a crisis.

Amber House: (510) 379-4179 | 516 31st St, Oakland, CA 94609 | 24 hours, 7 days/week | Ages served: 18+

Voluntary Only Crisis Stabilization Unit for adults experiencing a crisis.

Willow Rock: (510) 483-3030 | 2050 Fairmont Dr, San Leandro, CA 94578 | 24 hours, 7 days/week | Ages served: 12-17

Crisis Stabilization Unit for youth on a 5150/5585 hold and/or experiencing a crisis.

UCSF Benioff Children's Hospital Oakland BERT (Behavioral Emergency Response Team) Program: (510) 428-3000

747 52nd Street, Oakland, CA 94609 | 24 hours, 7 days/week | Ages served: Birth - 12 | NOT a crisis stabilization facility.

Provides services to stabilize children and adolescents in a pediatric medical emergency room (or other area hospital) for children and youth who present in emotional, behavioral, or psychiatric crisis.