CNO - Nurse Leaders North State Meeting
Hospital Council – Northern & Central California

Friday, December 6, 2019
10:00 AM – 3:00 PM | Lunch provided
California Hospital Association (CHA) Board Room
1215 K Street | 8th Floor | Esquire Building | Elevators in lobby
Sacramento, California 95814
(As needed, please see next page for the area’s parking information)

Our Vision
The vision of the Hospital Council is to be the premier healthcare association by providing leadership for change and expertise on issues affecting the delivery of health care services.

Our Mission
The Hospital Council – Northern and Central California’s mission is to help our members to provide high quality health care and to improve the health status of the communities they serve.
Meeting in the California Hospital Association (CHA) Board Room on the 8th floor | Elevators in lobby
1215 K Street | Esquire Building | Sacramento, California 95814

Parking options/information:
https://parking.com/

Esquire Plaza Garage: 1215 13th St. Sacramento, CA 95814 | Public parking 6th floor.
Sheraton Grand Parking Garage - 1230 J Street Sacramento, CA 95814

Meeting contact:
Pamela Eck
Regional Coordinator
North Bay, Northern Sierra & Redwood Coast
T Abraham, Regional Vice President
Hospital Council – Northern & Central California

P | 916.552.7653
E | peck@hospitalcouncil.org
WELCOME MEMBERS

HOSPITAL COUNCIL NORTH STATE HOSPITALS

NORTH BAY SECTION
Adventist Health Clearlake | Lake County
Adventist Health Howard Memorial | Mendocino County
Adventist Health St. Helena | Napa County
Adventist Health Ukiah Valley | Mendocino County
Aurora Santa Rosa Hospital | Sonoma County
Kaiser Permanente San Rafael Medical Center | Marin County
Kaiser Permanente Santa Rosa Medical Center | Sonoma County
Kentfield Hospital | Marin County
MarinHealth | Marin County
Mendocino Coast District Hospital | Mendocino County
N. Sonoma HCD - Healdsburg District | Sonoma County
Novato Community Hospital | Marin County
Petaluma Valley Hospital | Sonoma County
Queen of the Valley Medical Center | Napa County
Santa Rosa Memorial Hospital | Sonoma County
Sonoma Valley Hospital | Sonoma County
Sutter Lakeside Hospital | Lake County
Sutter Santa Rosa Regional Hospital | Sonoma County
Vibra Hospital of Northern California | Shasta County

NORTHERN SIERRA SECTION
Adventist Health Feather River | Butte County
Banner Lassen Medical Center | Lassen County
Eastern Plumas Health Care | Plumas County
Enloe Medical Center | Butte County
Fairchild Medical Center | Siskiyou County
Mayers Memorial Hospital | Shasta County
Mercy Medical Center Mt. Shasta | Siskiyou County
Mercy Medical Center Redding | Shasta County
Modoc Medical Center | Modoc County
Orchard Hospital | Butte County
Oroville Hospital | Butte County
Patients Hospital of Redding | Shasta County
Plumas District Hospital | Plumas County
Seneca Healthcare District | Plumas County
Shasta Regional Medical Center | Shasta County
St. Elizabeth Community Hospital | Tehama County
Surprise Valley Health Care District | Modoc County
Trinity Hospital | Trinity County
Vibra Hospital of Northern California | Shasta County

REDWOOD COAST SECTION
Jerold Phelps Community Hospital | Humboldt County
Mad River Community Hospital | Humboldt County
Redwood Memorial Hospital | Humboldt County
St. Joseph Hospital – Eureka | Humboldt County
Sutter Coast Hospital | Del Norte County

MEETING OVERVIEW

WELCOME & INTRODUCTIONS
T Abraham, Regional Vice President
Hospital Council – Northern & Central California

WORKPLACE VIOLENCE: CURRENT CHALLENGES & OSHA’S INVOLVEMENT and Q & A
Seth Karnes, Director
TEAM – ED Safe
HSS

CNO HOT TOPICS - LEGISLATIVE and CDPH UPDATES and Q & A
BJ Bartleson, RN, MS, NEA-BC, Vice President
Nursing & Clinical Services
California Hospital Association (CHA)

Lunch is provided

JOY & MEANING IN THE WORKPLACE AND ITS IMPACT ON PATIENT SAFETY and Q & A
Robert Imhoff, President
Hospital Quality Institute

BEHAVIORAL HEALTH IN COMMUNITY HOSPITAL EMERGENCY DEPARTMENTS and Q & A
Sheree Lowe, Vice President
Behavioral Health
California Hospital Association (CHA)

OPEN FORUM SESSION
All attendees participate
Please come well prepared to ask critical questions, share best practices and to network with colleagues

3:00 PM MEETING ADJOURNED
# AGENDA | CNO - Nurse Leaders North State Meeting

With your member log-in, agenda packets are available on the Hospital Council website for you to view, download or print.  
[http://www.hospitalcouncil.org](http://www.hospitalcouncil.org)

<table>
<thead>
<tr>
<th>Time</th>
<th>Description</th>
<th>Presenter</th>
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<tbody>
<tr>
<td>10:00 AM</td>
<td>A. Welcome</td>
<td>Introductions of Speakers</td>
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<tr>
<td></td>
<td>T Abraham, Regional Vice President</td>
<td>Hospital Council - Northern &amp; Central California</td>
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<td>Seth Karnes, Director</td>
<td>TEAM – ED Safe</td>
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<td>BJ Bartleson, RN, MS, NEA-BC, Vice President</td>
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<td>Robert Imhoff, President</td>
<td>Hospital Quality Institute</td>
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<td>Sheree Lowe, Vice President</td>
<td>Behavioral Health</td>
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<td>California Hospital Association (CHA)</td>
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<td></td>
<td>B. Introductions of attendees</td>
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<td>• Please provide your name, title &amp; organization</td>
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<td>10:30 AM</td>
<td>II. Workplace Violence: Current Challenges &amp; OSHA Involvement</td>
<td>Seth Karnes</td>
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<td>• Will discuss the current trends in healthcare violence from its presence</td>
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<td>in our high-risk areas like the ED, ICU and Behavioral Health; as well as</td>
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<td>the growing cases in our Med-Surg units. Topic will cover OSHA’s findings</td>
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<td>and recommendations and how CA is leading the way with CalOSHA Title 8,</td>
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<td>Section 3342. Will also show what Joint Commission is doing to reiterate</td>
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<td>the OSHA &amp; CalOSHA initiatives by providing recommendations and guidelines</td>
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<td>for organizations to take on these growing workplace violent incidents</td>
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<td>head on.</td>
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<td></td>
<td>• Q &amp; A</td>
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<td>* appendix (Bio)</td>
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<td>11:30 PM</td>
<td>III. A. CNO - Hot Topics</td>
<td>BJ Bartleson</td>
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<td>• SB 227 – Staffing Ratio Penalties</td>
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<td>• AB 5 Independent Contractor Status</td>
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<td>• Health Impact-Regional Summit Work</td>
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<td>• FDA Ethylene Oxide/Sterilization Alert</td>
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<td>B. CDPH – Hot Topics</td>
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<td>• Leadership changes – New Deputy Director</td>
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<td>• Central Applications Electronic transition</td>
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<td>• State Enforcement Dashboard</td>
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<td>• Undated Program Flex</td>
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- Update on CDC
- Feedback from CHA DCPH Roundtable
- Title 22

**C. Q & A**
* appendix (Bio)

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<tr>
<th>Time</th>
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<tr>
<td>12:00 PM</td>
<td><strong>IV. Break: Lunch Buffet</strong></td>
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<td>12:30 PM</td>
<td><strong>V. A. Joy &amp; Meaning in the Workplace and its Impact on Patient Safety</strong></td>
<td>Robert Imhoff</td>
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<td>- How communications, transparency, valuing and supporting our employees helps improve patient safety outcomes and the overall environment of care.</td>
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<td><strong>B. Q &amp; A</strong></td>
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<td>1:30 PM</td>
<td><strong>VI. A. Behavioral Health in Community Hospital EDs</strong></td>
<td>Sheree Lowe</td>
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<td>- California’s (CA) Acute Psychiatric Bed Loss Report</td>
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<td>- Behavioral Health Action</td>
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<td>- Problem/Solution Matrix for Mental Health/Substance Abuse/Homelessness in Emergency Departments</td>
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<td><strong>B. Q &amp; A</strong></td>
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<td>2:00 PM</td>
<td><strong>VII. A. Open Forum</strong></td>
<td>T Abraham</td>
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<td>All</td>
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<td>Your time to ask the critical questions needed and to share support and best practices with colleagues</td>
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<td><strong>B. 2020 Calendar Planning</strong></td>
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<td>- What issues, topics or speakers would you like at the next 2020 CNO – Nurse Leaders Meeting?</td>
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<td>- Do you have suggestions for preferred meeting locations for 2020?</td>
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<td>3:00 PM</td>
<td><strong>VIII. Meeting Adjourned – Thank you!</strong></td>
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**IMPORTANT DATES & INFORMATION**

**Behavioral Health Care Symposium**
https://www.calhospital.org/behavioral-symposium
- December 9-10, 2019
  Mission Inn Hotel & Spa Riverside Convention Center

**CHA’s 2019 Education Upcoming Events**
https://www.calhospital.org/upcoming-programs
- **Caring for Our Homeless Patients Summit**
  December 11, 2019 Mission Inn Hotel & Spa Riverside Convention Center
  (Livestreaming Available)
LEAD Academy & Advanced LEAD Academy

Trains managers to be successful leaders
Contact Sherita Rogers, Education Specialist
(213) 538-0770 | hceducation@hospitalcouncil.org
https://www.hospitalcouncil.org/lead-academy

California Hospital Association
Political Action Committee
Your participation is key to our call for better health care policy
More information:
https://www.calhospital.org/political-action-committee

CHA Advocacy Alerts

CHA issues Advocacy Alerts as grassroots “calls to action,” asking members to contact legislators about a bill, or state/federal agencies regarding specific regulations.

To view the current alerts listed in this area, log into your member website account

Are you signed up for CHA News?

- Set up or update your member account Get started: www.calhospital.org/getstarted
- Sign up for CHA News: briefings on issues that matter to you and your hospital Subscribe: www.calhospital.org/subscribe
- Being a member has benefits. Find out what to expect from your membership. www.calhospital.org/memberorientation

Visit – Hospital Council – Northern & Central California
www.hospitalcouncil.org

Appendix

“The meaning of life is to find your gift. The purpose of life is to give it away.”
- Pablo Picasso
APPENDIX

SPEAKER BIOS & CONTACT INFORMATION

- T Abraham, Regional Vice President
  Hospital Council - Northern & Central California

- Seth Karnes, Director
  TEAM – ED Safe
  HSS

- BJ Bartleson, RN, MS, NEA-BC, Vice President
  Nursing & Clinical Services
  California Hospital Association (CHA)

- Robert Imhoff, President
  Hospital Quality Institute

- Sheree Lowe, Vice President
  Behavioral Health
  California Hospital Association (CHA)
T Abraham is Regional Vice President for the Hospital Council - Northern & Central California. T serves the North Bay, Northern Sierra and Redwood Coast Sections covering 18 counties and over 40 hospitals. 

T's leadership and management experience includes both clinical and administrative related work in independent rural hospitals and large multi-hospital urban systems. 

Prior to coming to the Hospital Council T was the Executive Director of Business Development at Marshall Medical Center in Placerville, CA.

Seth K. Karnes is a recognized expert in healthcare specific workplace violence and began his career with HSS 10 years ago as the Director of Security for several hospitals in the Denver metropolitan area. In this role Seth worked very closely with healthcare leaders, staff and nurse educators to address the increase concerns associated with healthcare violence and patient-generated violence. 

In 2013, Seth transitioned into his current role and is now responsible for the management of HSS' portfolio of workplace violence training programs. From 2013-2015, Seth personally instructed over 9,000 healthcare professionals around the country in verbal de-escalation and aggression management techniques. Due to the increased need for healthcare specific workplace violence programs and under Seth’s leadership; these programs continue to be delivered across the country to more than 20,000 healthcare employees each year. Mr. Karnes travels to train hospital staff on various topics surrounding patient violence, customer interaction and staff safety. He manages the initial and recurring training for over 200 certified trainers around the country, utilizing that knowledge to continually update and re-design course development. 

Mr. Karnes has a background in logistics that provides him with the necessary skills and knowledge to develop customized solutions that meet customers quality and financial goals. His extensive training background makes him a highly effective and sought-after trainer and public speaker on violence in healthcare.
BJ Bartleson, RN, MS, NEA-BC
Vice President
Nursing & Clinical Services
California Hospital Association
1215 K Street, Suite 800
Sacramento, CA 95814
www.calhospital.org
916-443-7401

BJ Bartleson provides leadership in developing, communicating and implementing CHA policy related to nursing, emergency services, trauma and medication safety. She is recognized statewide and nationally as a nurse leader with more than 30 years of experience as an administrator, educator, researcher, clinician, manager and expert in multiple areas of acute patient care management and nursing practice.

BJ received her bachelor of science degree with distinction at the University of Virginia School of Nursing in 1978, and her master’s degree in nursing administration at the University of California, San Francisco, in 1990. She served as the 2010 Association of California Nurse Leaders president and was on the board of the American Organization of Nurse Executives for more than 10 years. She has also served on the CHA Board of Trustees and the American Hospital Association Regional Policy Board.

Robert Imhoff joined HQI after heading the Maryland Patient Safety Center for seven years. As President and CEO there, he successfully partnered with hospitals to lead multiple improvement efforts, including their perinatal/neonatal quality collaborative, sepsis mortality reduction, falls reduction, and one of the most rigorous hand hygiene compliance programs in the nation. He also led efforts to pilot both an emotional support program for health care providers called “Caring for the Caregiver” and a patient safety certification program for hospitals. In his role with the patient safety center, he also oversaw the Mid-Atlantic Patient Safety Organization. Imhoff brings two decades of senior executive experience in health care, education and non-profit work. He holds a bachelor’s degree in finance from George Mason University and a master’s in public policy from the University of Maryland, Baltimore County.
Sheree Lowe has been Vice President of Behavioral Health at CHA since 2002. In this capacity, she staffs CHA’s Center for Behavioral Health (CBH) Advisory Board and represents the interests of Acute Psychiatric Hospitals (APH), behavioral health units in medical/surgical hospitals, and Chemical Dependency Recovery Hospitals (CDRH) providing both in and outpatient mental health and substance use disorder services – commonly referred to as behavioral health. Since 2010, she has also advocated on matters relating to behavioral health in our community hospital emergency departments. She also represents the interests of hospital-based outpatient clinics (HBOC) providing primary care services. Currently, she staffs the Behavioral Health Action Coalition, a CHA/NAMI-CA co-founded coalition made up of over 50 statewide organizations focused on elevating both the hospital and community behavioral health delivery system in California.