



## Hospital Council is offering training for your Leadership Team and Charge Nurses

- ▶ Groups of 30 or more
- ▶ Full-Day and Half-Day Programs
- ▶ Conveniently located at your hospital
- ▶ Continuing education credits available

## Leadership & Charge Nurse: Creating a Culture of Safety

### Full-Day Program

8 Contact Hours

\$155 per person  
(includes lunch)

*Minimum 30 participants*

**Reserve Your  
Class Dates  
Today  
925-746-0728**

The Joint Commission and the Institute for Healthcare Improvement (IHI) have recognized that safe patient care begins when hospital units have such extensive teamwork in place that all staff feel safe bringing concerns and ideas to improve care.

“Creating a Culture of Safety” will focus on the role of the nurse leader in creating and developing a safe atmosphere. This course will expand on key concepts to help charge nurses improve customer service, Continuous Survey Readiness (CRS) and response to critical events.

The course will also discuss the key roles of the charge nurse in developing a “Just Culture” within the unit, including hourly rounding, debriefing, simulations and effective communication and feedback.



## Charge Nurse: Critical Thinking Essentials

### Half-Day Program

4 Contact Hours

\$125 per person

*Minimum 30 participants*

Critical thinking is central to effective task management and decision making in high-risk situations. Review how active assessment and analysis of information helps evaluate and improve the quality of thinking, and discuss the key principles and barriers to thinking critically. The course will also focus on the application of critical thinking through the nursing process to help staff arrive at the appropriate decision or conclusion.

**Contact: Lisa Brundage O’Connell for more information**  
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